eJournal Verification

Going the Distance to Provide Seamless Access

Health Sciences + Human Services Library
University of Maryland Baltimore

How do you keep track of eJournals?

In the past, we relied on our patrons to let us know when there was a problem.

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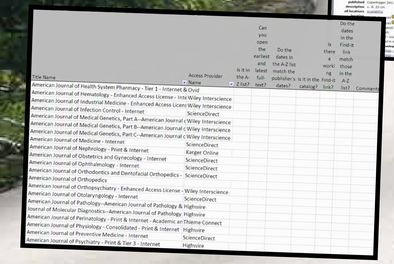

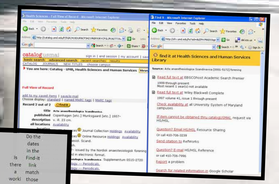

Staff checked every title asking these simple questions:

- Is it in the A-Z list?
- Can you open the earliest and latest full text?
- Do the dates in the A- Z list match the publisher's dates?
- Is it in the catalog?
- Is there a working Find-It link?
- Do the dates in the Find-It link match those in the A-Z list?

Digital Resources Librarian and Serials Cataloger corrected problems found.

We arrived at the following conclusions:

It was worth the effort.
The number of support tickets is down, and the project will continue.

861 Total Titles Checked

14 Not turned on in A-Z

140 A-Z Holdings Corrected

41 Not in SFX

118 SFX Holdings Corrected