



# LET'S WIPE C.DIFF AWAY!

**Reducing Hospital-Acquired  
C.difficile Infections Through an  
RN-Driven C.Diff Protocol**

**Charleston Area Medical  
Center, Inc. (CAMC)**



# Charleston Area Medical Center, Inc. (CAMC)

## *Mission:*

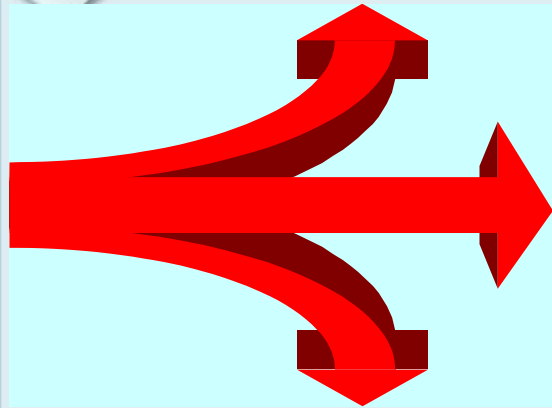
*Striving to provide the best health care  
to every patient, everyday.*

# CAMC

## West Virginia's Largest Hospital



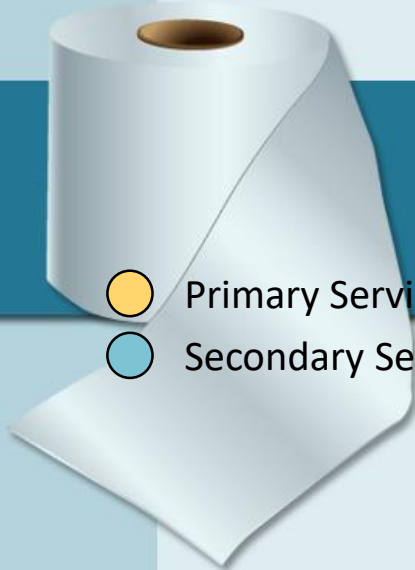
7,801 Employees- 6,795 FTE's



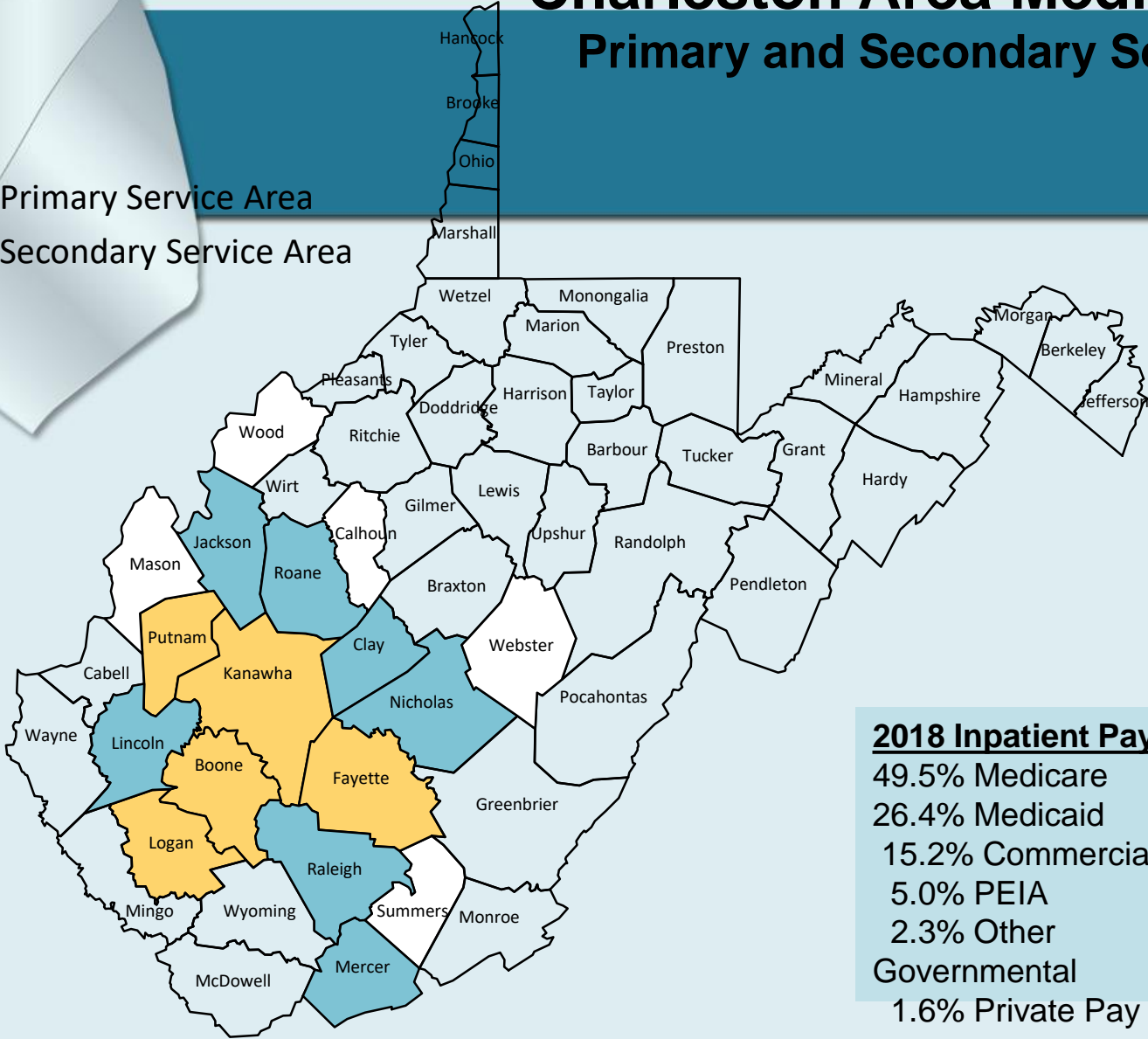
956 Licensed Beds  
268 General Division  
472 Memorial Division  
146 Women and Children's Hospital  
70 Teays Valley Hospital

621 Members of the Medical Staff  
369 Advance Practice Staff: APRN,  
CRNA, Midwife, PA

# Charleston Area Medical Center Primary and Secondary Service Area



- Primary Service Area
- Secondary Service Area



### **2018 Inpatient Payer Mix**

49.5% Medicare  
 26.4% Medicaid  
 15.2% Commercial  
 5.0% PEIA  
 2.3% Other  
 Governmental  
 1.6% Private Pay



# Learning Objectives

## **Impact of C.Diff**

Learn about the prevalence of C.Diff and CAMC's current C.Diff infection rates

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## **Bristol Stool Chart**

Review use of the Bristol Stool Chart for stool assessment

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## **RN-Driven C.Diff Protocol**

Understand the importance of early detection for early intervention and implementation of the protocol in Cerner

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# Impact of C.Diff

## C-diff by the numbers

### DEADLY DIARRHEA:

*C. DIFFICILE* CAUSES IMMENSE SUFFERING, DEATH

CD-3304

### IMPACT



Caused close to half a million illnesses in one year.



Comes back at least once in about 1 in 5 patients who get *C. difficile*.



For people over 65, one in 11 died of a healthcare-associated CDI within a month of receiving a diagnosis with *C. difficile*.

### RISK



People on antibiotics are 7-10 times more likely to get *C. difficile* while on the drugs and during the month after.



Being in healthcare settings, especially hospitals or nursing homes.

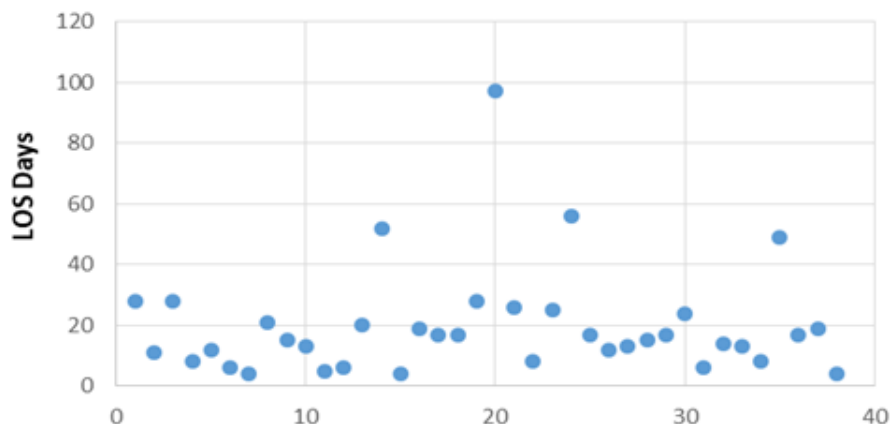


More than 80% of *C. difficile* deaths occurred in people 65 and older.

*C.diff* Balancing Measures: (1) LOS (2) Cost of care



ALOS - 3rd Q 2020 C. Diff (HAC)



| Hospital Name                               | FY2020<br>PSI 90 | FY2020<br>(CLABSI) | FY2020<br>(CDI) | FY2020<br>(CAUTI) | FY2020<br>SSI Colon<br>Hyst | FY2020<br>MRSA | HAC<br>Penalty | HAC Score<br>Simulation |
|---|------------------|--------------------|-----------------|-------------------|-----------------------------|----------------|----------------|-------------------------|
| CAMC General Hospital (CMS 2020 Report)     | 1.65             | 0.42               | 0.47            | -0.32             | 1.67                        | 0.64           | YES            | 0.76                    |
| CAMC C. Diff Improvement Simulation         | 1.65             | 0.42               | -1.5            | -0.32             | 1.67                        | 0.64           | YES            | 0.43                    |
| CAMC C.Diff + CLABSI Improvement Simulation | 1.65             | -1                 | -1.5            | -0.32             | 1.67                        | 0.64           | NO             | 0.19                    |

|                         |                     |
|-------------------------|---------------------|
| Unreimbursed Cost       | \$ 2,869,360        |
| VBP Bonus               | \$ 256,000          |
| <b>Total CDI Impact</b> | <b>\$ 3,125,360</b> |

Financial Impact of C. difficile Reduction Based on \$27,590 Unreimbursed Cost/case and on Averaging 5 CDI's per Month

| Time Frame             | # of Patients >/ 10 days LOS after (+) Test | Average Cost of Care* | Total Cost of Care |
|------------------------|---|-----------------------|--------------------|
| 3 <sup>rd</sup> Q 2020 | 14/38                                       | \$34,000              | \$476,000          |

**Key Takeaway:** The ALOS from the time the patient tested positive to the time the patient was discharged was 11.3 days.

\*Cost of hospital management of Clostridium difficile infection in United States—a meta-analysis and modelling study, Zhang, et. al, 2016



# CAMC C.Diff Standard Infection Ratio\* [SIR]

| CAMC Combined (Gen, Rehab, Mem, WCH, TV)<br>C diff LabID Events |           |  |                     |                 |              |
|---|-----------|--|---------------------|-----------------|--------------|
| Summary<br>Yr/Qtr   | Months    | CDI Facility Incident<br>HO (Healthcare<br>Onset) LabID Event<br>Count | Number<br>Predicted | Patient<br>Days | SIR          |
| 2019Q1  | 3         | 50   | 40.387              | 52505           | 1.24         |
| 2019Q2  | 3         | 29   | 42.885              | 51214           | 0.68         |
| 2019Q3  | 3         | 38   | 38.117              | 50845           | 1.00         |
| 2019Q4  | 3         | 38   | 42.189              | 52599           | 0.90         |
| <b>2019 YTD</b>   | <b>12</b> | <b>155</b>   | <b>163.578</b>      | <b>207163</b>   | <b>0.948</b> |
| 2020Q1  |           | No data  |                     |                 |              |
| 2020Q2  |           | No data  |                     |                 |              |
| 2020Q3  | 3         | 38   | 28.806              | 48736           | 1.32         |
| <b>2020 YTD</b>   | <b>3</b>  | <b>38</b>  | <b>28.806</b>       | <b>48736</b>    | <b>1.32</b>  |

**KEY TAKEAWAY:** 3<sup>rd</sup> Quarter 2020 = **38** total Hospital Acquired CDIs.

**SIR = 1.32** [exceeds CMS threshold of .748]

\*SIR = statistic used to track healthcare associated infections (HAIs) over time and compares the actual number of HAIs at each hospital to the predicted number of infections.



# C.Diff Reduction Goal

2020 objectives set by US Department of Health and Human Services (HHS) – 30% reduction goal

Table 1: 2020 National Acute Care Hospital HAI Metrics

| Measure (and data source)   | Progress made by 2016       | 2020 Target (from 2015 baseline) |
|---|-----------------------------|----------------------------------|
| CLABSI (NHSN) <sup>1</sup>  | 10% reduction               | 50% reduction                    |
| CAUTI (NHSN) <sup>1</sup>   | 6% relative reduction       | 25% reduction                    |
| Invasive MRSA (NHSN/EIP <sup>2</sup> )                            | 8% reduction                | 50% reduction                    |
| Hospital-onset MRSA (NHSN)  | 6% reduction                | 50% reduction                    |
| Hospital-onset CDI (NHSN)   | 7% reduction                | 30% reduction                    |
| SSI (NHSN)  | Data to be released in 2018 | 30% reduction                    |
| <i>Clostridium difficile</i> hospitalizations (HCUP) <sup>3</sup> | Data pending release        | 30% reduction                    |

**C.DIFF** Outcome Measures: Decrease NHSN SIR to .76 and 30% reduction of facility cumulative attributable difference (CAD)

1<sup>st</sup> Q 2020



3<sup>rd</sup> Q 2020

| Facility | Multiplier | Number of Beds | Patient Days | Admits | CDIF Facility Incident ~HO | CDIF CO-HCF A | Number predicted | SIR   | Facility ~ CAD | Target | Exceeds | Max   |
|----------|------------|----------------|--------------|--------|----------------------------|---------------|------------------|-------|----------------|--------|---------|-------|
| MH       | .70        | 472            | 94142        | 14513  | 75                         | 15            | 77.55            | .967  | 20.71          | <20.71 | 14.50   | <14.5 |
| GH       | .70        | 268            | 43181        | 7492   | 34                         | 8             | 29.00            | 1.172 | 13.7           | <13.7  | 9.59    | <9.59 |
| WCH      | .70        | 146            | 12858        | 3356   | 0                          | 1             | 5.64             | 0     | -3.95          | 0      | 0       | 0     |
| TVH      | .70        | 70             | 9312         | 1509   | 6                          | 2             | 6.93             | .865  | 1.15           | <1.15  | .81     | <.81  |

| 2020 3Q | Multiplier | Number of Beds | Patient Days | Admits | CDIF Facility Incident ~HO | Number predicted | SIR   | Facility ~ CAD |
|---------|------------|----------------|--------------|--------|----------------------------|------------------|-------|----------------|
| MH      | 0.7        | 472            | 29443        | 4495   | 26                         | 16.53            | 1.573 | 14.43          |
| GH      | 0.7        | 268            | 14354        | 2464   | 10                         | 10.06            | 0.994 | 2.96           |
| WCH     | 0.7        | 146            | 3635         | 1725   | 1                          | 1.54             | 0.648 | -0.008         |
| TVH     | 0.7        | 70             | 3395         | 469    | 2                          | 1.66             | 1.207 | 0.84           |

**Key Takeaway:**

Facility Cumulative Attributable Difference (CAD) is the number of C.diff cases that needs to be eliminated to reach the National Healthcare Safety Network [NHSN] goal of a 30% reduction in C-diff SIR rate (*difference of what was observed and what was expected*).



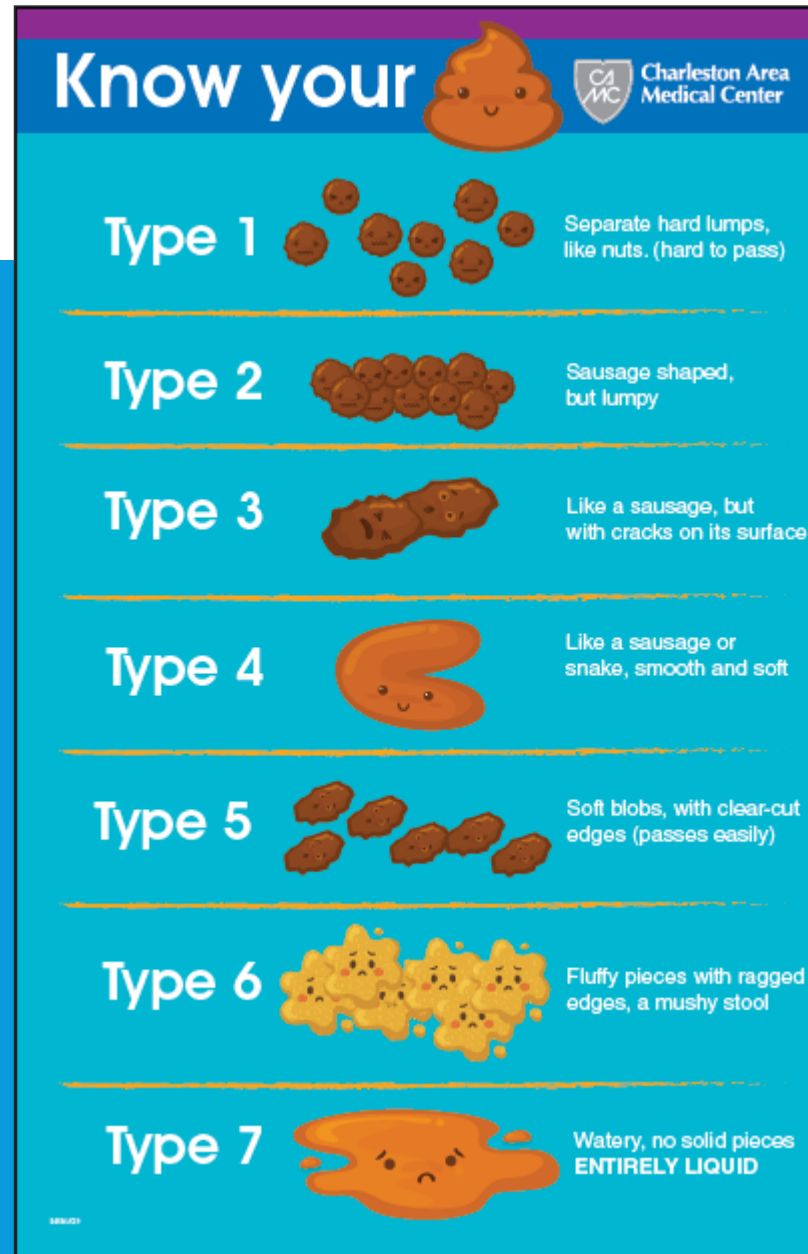
# Current Practice for Detecting C. Diff

- At CAMC, we currently do not have a set protocol for the detection and early diagnosis of C. Diff in our patients
- Testing and collection of stool samples from patients often occurs **after** there is a suspicion that a patient may have C. Diff
  - RN's go by the "**smell method**" (this is not proven to be effective, C. Diff has been found in patients that didn't have the infamous smell to their stool and vice versa. This may have caused unnecessary testing in the past)
  - Providers will order a C. Diff test once a patient develops diarrhea (although the cause for diarrhea is not thoroughly investigated)



# BRISTOL STOOL FORM SCALE

- The Bristol Stool Form Scale (BSFS) is a 7-point scale used extensively in clinical practice and research for stool form measurement
- Adapted into a number of languages and has been modified for use in children



- Studies\* have shown that BSFS demonstrated substantial validity and reliability

\*Validity and reliability of the Bristol Stool Form Scale in healthy adults and patients with diarrhea-predominant irritable bowel syndrome. M.R. Blake, J.M. Raker & K.Whelan



# Key to Success

- **Early Detection for Early Intervention**

**Goal:**

- Early detection of community acquired C Diff infections.
- Eliminate 3,4 and 5 day detection of community acquired infections. ***Any C Diff infection identified past 2 days is considered hospital acquired and counts against us.***

**FACTS:**

Approximately 75% of positive C.Diff Infection (CDI) tests are present on admission suggesting that the community burden of CDI is much more common than previously believed. Therefore, early detection and intervention is key. If the positive CDI is detected on the day of admission or the day after, this would be considered as present on admission or community onset.



# Testing the right patient at the right time.

Goal is testing the **right** patient at the **right** time with the **right** specimen type with a reliable assessment to identify history of diarrhea and reliable initiation of Isolation/Contact Precautions during “rule out”



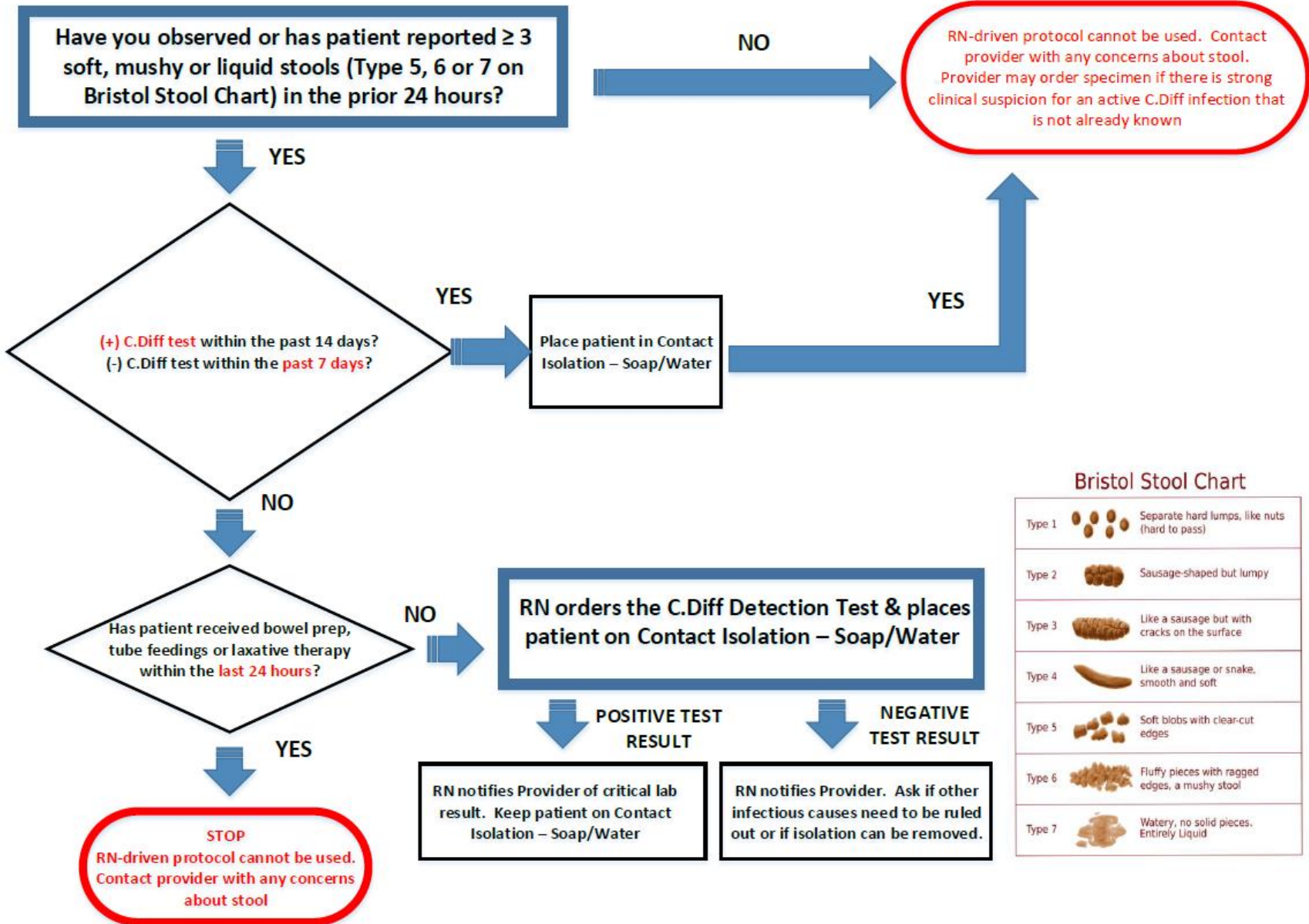


# RN-DRIVEN C.DIFF PROTOCOL

- Allows for early detection & collection of stools
- Eliminates need for order/signature
- Puts authority at the bedside
- Utilizes best practice & CDC guidelines



# RN-DRIVEN C.DIFFICILE TESTING PROTOCOL



Bristol Stool Chart

|        |  |  |
|--------|--|--|
| Type 1 |  | Separate hard lumps, like nuts (hard to pass)  |
| Type 2 |  | Sausage-shaped but lumpy                       |
| Type 3 |  | Like a sausage but with cracks on the surface  |
| Type 4 |  | Like a sausage or snake, smooth and soft       |
| Type 5 |  | Soft blobs with clear-cut edges                |
| Type 6 |  | Fluffy pieces with ragged edges, a mushy stool |
| Type 7 |  | Watery, no solid pieces. Entirely Liquid       |



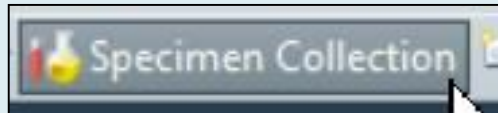
# Admission History Power Form

|                         |  |  |   |   |  |
|-------------------------|--|--|---|---|--|
| ✓ General Info          | <b>Date of Last Bowel Movement</b>   | <b>Constipation Duration</b>   | <b>Diarrhea Frequency</b>   | <b>Vomiting Frequency</b>   | <b>Vomiting Duration</b>   |
| Interpreter Services    | <input type="text"/>   | <input type="text"/>   | <input type="text"/>  | <input type="text"/>  | <input type="text"/>   |
| ✓ Subjective            | <b>Have you observed or patient reported <math>\geq 3</math> soft, mushy or liquid stools (Type 5, 6, or 7 on Bristol Stool Chart) that are new in the prior 24 hours?</b> |  |   |   |  |
| Pain History Review     | <input type="radio"/> Yes <input type="radio"/> No   | <b>(+) C.Diff test within the past 14 days?</b><br><input type="radio"/> Yes <input checked="" type="radio"/> No | <b>Have you recently undergone bowel prep?</b><br><input type="radio"/> Yes <input checked="" type="radio"/> No | <b>Are you currently receiving Tube Feeding?</b><br><input type="radio"/> Yes <input checked="" type="radio"/> No | <b>Do you regularly take laxatives?</b><br><input type="radio"/> Yes <input checked="" type="radio"/> No |
| * Tobacco/Alcohol       |  | <b>(-) C.Diff test within the past 7 days?</b><br><input checked="" type="radio"/> Yes <input type="radio"/> No  |   |   |  |
| * Immunizations         |  |  |   |   |  |
| Transfusion Inquiry     |  |  |   |   |  |
| * Nutrition             |  |  |   |   |  |
| * Functional Assessment |  |  |   |   |  |
| Functional Assessment   |  |  |   |   |  |
| Living and Resources    |  |  |   |   |  |
| Psychosocial/Spiritual  | <b>Genitourinary Symptoms</b>  |  |   |   | <b>Bladder Accidents within the last 4 days?</b>   |

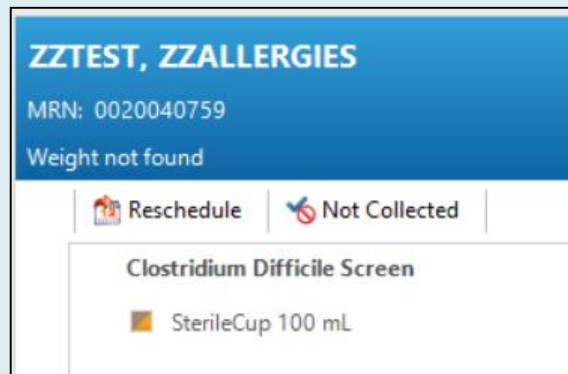


# Specimen Collection Order from Task List

 Need to Collect Clostridium Difficile Screen Today 13:45



Specimen Collection from the  
tool bar

A screenshot of a specimen collection screen. The top section has a blue header with the text 'ZZTEST, ZZALLERGIES'. Below the header, it shows 'MRN: 0020040759' and 'Weight not found'. There are two buttons: 'Reschedule' with a calendar icon and 'Not Collected' with a red 'X' icon. Below these buttons, the text 'Clostridium Difficile Screen' is displayed, followed by a small icon of a cup and the text 'SterileCup 100 mL'.

Specimen collection screen to  
collect specimen

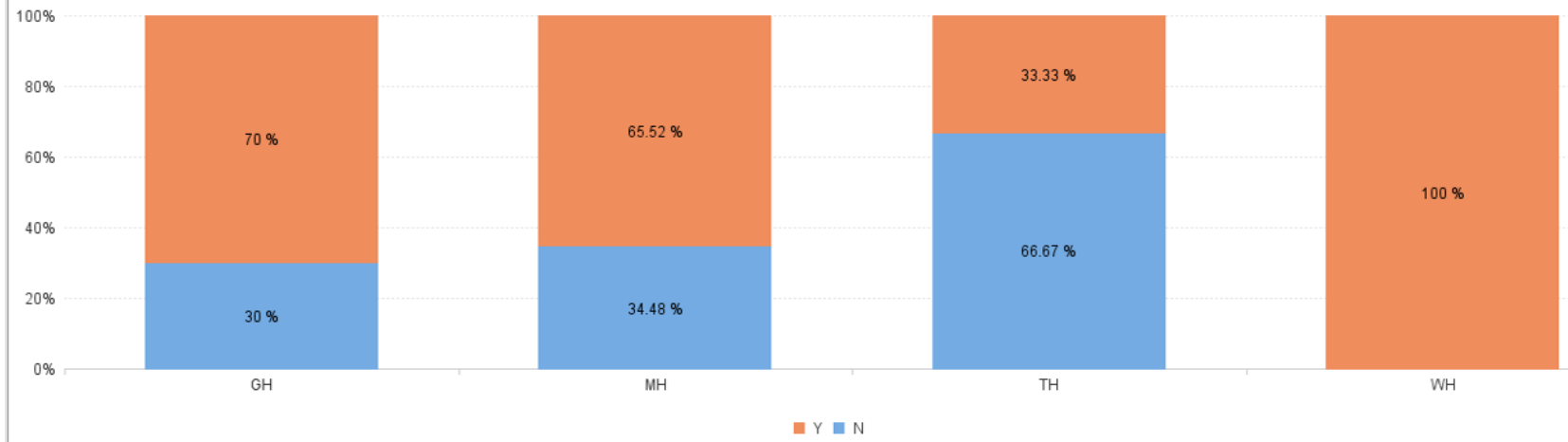
**AUTO-ORDER WILL EXPIRE AFTER 48 HOURS.**

RN has to call the provider to obtain C.Diff specimen order past 48  
hours.

# C-Diff Questions Compliance

Powerform Compliance - Hospital (Answered Stool Obsv)

Powerform Compliance by Hospital



|   | GH | MH | TH | WH | Sum: |
|---|----|----|----|----|------|
| Y | 10 | 29 | 3  | 1  | 43   |
| N | 7  | 19 | 1  | 1  | 28   |
|   | 3  | 10 | 2  |    | 15   |

100% of admitted patients  
the questions were  
answered upon admission

# C-Diff Questions Compliance

Answered Yes/No or  
Unable to Assess to:  
Have you observe or  
patient reported  $\geq 3$  soft,  
mushy or liquid stools that  
are new in the prior 24  
hours?

| Response          | TotalCases |
|-------------------|------------|
| No                | 24         |
| Unable to assess  | 1          |
| Yes               | 3          |
| <b>TotalCases</b> | <b>43</b>  |

The 3 cases that were answered yes, were collected in the first 48 hours and one was positive. Patient had been appropriately isolated, provider notified and appropriate treatment began.



# No Ifs, Ands or Butts about it... **Let's WIPE C.DIFF AWAY!**

Top 3 units with highest monthly utilization rate of  
RN Driven C.Diff Protocol on admission



**LET'S WIPE C. DIFF AWAY!**  
Enjoy this coupon towards a free 24-oz. fountain drink at any CAMC cafeteria.  
No charge provided. Void if not on card stock.

Top 3 units with highest quarterly utilization rate of  
RN Driven C.Diff Protocol on admission



**LET'S WIPE C. DIFF AWAY!**  
Enjoy \$6 off your purchase in any CAMC cafeteria.  
No charge provided. Void if not on card stock.



# RNs are on the driver's seat...

## We are counting on you to make a C-Difference!

“To do what nobody else will do,  
a way that nobody else can do,  
in spite of all we go through;  
that is to be a nurse.”

– Rawsi Williams