

“Life is pleasant. Death is peaceful.  
It’s the transition that is  
troublesome.”  
~ Isaac Asimov

# Does an Educational Intervention Change Knowledge and Attitudes Towards Advanced Directives and the Completion of the Maryland Life Sustaining Treatment Options Form in Patients in Nursing Homes?

Capstone Proposal

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# Advanced Directives in the Nursing Home

Background

# Background

- U.S. population of adult's age 65 years will comprise 20% of the total U.S. population, by the year 2030
- Nursing homes are becoming the place where Americans choose to live their final stages of life
- Ideas that guide decision-making have changed over the years
- Two goals of care, traditionally
  - Cure disease and prolong life
  - Provide comfort care

# Advanced Directives in the Nursing Home

Significance

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# Significance

- Consumer Rights Movement
- Patient/Resident Bill of Rights
- Court cases
  - Karen Quinlan
  - Nancy Cruzan



# Significance

- Patient Self-Determination Act (PSDA) of 1991
  - A mandate for written information regarding legal rights
    - Participate in medical decisions, including the right to accept or refuse treatment
    - Formalize treatment wishes by completing an advanced directive

# Significance

- In 2004, 3 of every 10 U.S. Nursing home residents did not have documentation of advance care plans (Resnick, 2009)
- Approximately 20% of all U.S. deaths occur in the Nursing home (Touhy, 2005)
- Only 15-20% of the overall population had completed advanced directives (Maxfield, 2003)
- Traditional approach of notifying families at the time of admission about advanced directives is not effective (Bradley 1998)

# PICO/Research Question

- P- Nursing Home patients with decisional capacity
- I- Educational intervention utilizing the End of Life Nursing Education Consortium (ELNEC) Module 4, with focus on the ethical and legal issues of advanced directives
- C- The study group will be there own control group, as pre/post test will be used
- O- Feasibility of the study; Measurement of the change in knowledge and attitudes regarding advanced directives, as well as the rate of completion of the Maryland Life Sustaining Treatment Options form

# Research Question

- Does an Educational Intervention Change the Knowledge and Attitudes towards Advanced Directives and Completion of the Maryland Life-Sustaining Treatment Options form in Patients in the Nursing Home?

# Purpose of the Study

- 1) assess the feasibility of an educational intervention on advanced directives in the Nursing Home setting
- 2) evaluate if the education improves knowledge and attitudes about advanced directives
- 3) determine if the attendees complete the Maryland Life-Sustaining treatment Options (LST) form after the education

# Advanced Directives in the Nursing Home

Theoretical Support

# Theoretical Framework

- The Advanced Directive Decision-Making (ADDM) Model
  - Developed to assist both the patient and the provider
  - Increase patient autonomy
  - Increase compliance with PSDA of 1991

Reference: Goodwin, Z. J., Kiehl, E. M., & Peterson, J.Z. (2002). King's theory as foundation for an advanced directive decision-making model. *Nursing Science Quarterly*, 15 (3), 237-241.

# ADDM Model

## Personal Systems

Perception	----- Holistic—more than a sum of its parts, client autonomous with right of self-determination, RN/NP desiring mutual goal attainment.
Time	-----Continuous - flowing to the future with ↓ in health related to ↑ in age/illness/trauma.

## Interpersonal Systems

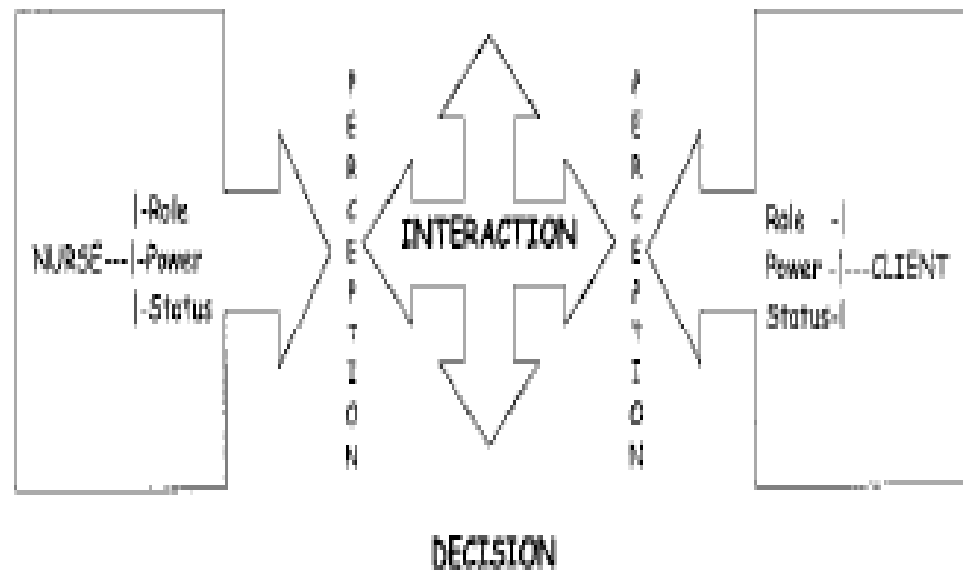
Interaction	-----Two-way communication with non-verbal cues considered and confidentiality maintained.
Role	-----RN/NP as facilitator (not enforcer, not evaluator); client as mutual partner for goal attainment.

## Social Systems

Power	-----Client controlled, goal directed utilizing knowledge, skill and expertise of the RN/NP to support the client.
Status	-----Client perceived as having duty, power and authority to make decisions - RN/NP stratified as competent, assistive, and knowledgeable.
Decision Making	-----A process, client selecting one action from alternatives, RN/NP advocating for client self-determination.



# ADDM Model

TIME (days)  $\rightarrow$  .....  $\rightarrow$

# Advanced Directives in the Nursing Home

Literature Search  
Review of the Literature

# Literature Search

- Databases
  - CINAHL
    - Boolean/Phrase
    - EBSCOhost interface
  - MEDLINE
    - MESH terms
- Other sources
  - Secondary hand searches
  - Google scholar search

# Literature Search

- Inclusion criteria

- 1997- present
- Older Adults
- Nursing home or LTC facilities, community-based dwellings
- Advanced directives
- Decision-making
- Educational Strategies
- Attitudes toward advanced directives
- English language
- United States

- Exclusion criteria

- Hospital-based programs
- Hospice programs
- Persons less than 65 years

# Strength and Quality of the Evidence

- Level I- A
  - 1 article
  - Experimental pilot study by Mercer (1997)
  - Instruments for this project adapted with permission from this study and author
- Level II- B
  - 2 articles
  - Quasi-experimental/non-experimental
- Level III-B
  - 6 articles
  - Mix of evidence ranging from qualitative to retrospective cohort study
- Level IV-B
  - 7 articles
  - Mix of evidence ranging from qualitative to expert opinion
- Level V- B
  - 11 articles
  - Expert opinion/literature review

# Literature Review

- Barriers to the Completion of Advanced Directives
- Attitudes Towards Advanced Directives
- Program Interventions and Educational Strategies
- Physician Orders for Life-Sustaining Treatments
- Economic Considerations Related to Decision-Making at End-of Life

# Barriers to the Completion of Advanced Directives

- Race and Ethnicity
  - African-Americans 27% completion
  - Whites 63.6%
  - African-Americans wanting more aggressive treatments

(Troyer, 2006; Resnick, 2009)

- Failed communication practices
  - Physicians' rarely discuss patient values
  - 1/3 of the conversation was by the patient
  - 95% of patients want to have a discussion about advanced directives

(Tulsky, 1998)

# Attitudes Towards Advanced Directives

- Limited articles meeting all criteria
- Non-experimental study by Holley (1992), surveyed 43 in-patient hemodialysis patients
  - 17% had discussed advanced directives with health professional compared to 77% had discussed with family
  - 21% had completed advanced directive
- DPOAs attitudes much different from patient view
- Qualitative study (Deep 2007), surveyed 55 medical residents
  - Prior experience with death and decision-making at time of death will influence attitude
  - Poor communication techniques



# Program Interventions and Educational Strategies

- Little literature regarding education and the patient and/or family
- Comparatively, many demonstrating education as an effective intervention for learning with nursing home staff
- Robert Wood Johnson Foundation projects
  - Key features include:
    - Regular communication
    - Documented advanced care planning
    - Patient and family education

(Byock, et al., 2006)

# Program Interventions and Educational Strategies cont'd

- Better completion rates in non-crisis situations (Basile, 2002; Dipko, et al., 2003)
- Retrospective cohort study by Dipko, et al. (2003) best strategies for older adults include group education
- Persistence and encouragement of discussion through education will improve completion rates (Basile, 2002)

# Physician Orders for Life-Sustaining Treatments (POLST)

- State of Oregon 1991
- Patient wishes not being honored despite advanced directives
- Developed by the Center for Ethics in Health Care at Oregon Health and Science University
- Over 1 million POLST forms distributed, to date
- Standard of Care in State of Oregon
- Utilized by all Hospices and over 95% of Nursing homes in the State of Oregon

# POLST cont'd

- Difficulties to national implementation of Program
  - State requirements for out-of-hospital DNR orders incompatible with requirements of POLST form
  - Witnessing requirements
  - Medical pre-conditions
  - Default surrogate provisions

(Hickman, 2008)

- State of Maryland
  - Unsuccessful
    - Default surrogate provision
    - Consent limits
      - Terminal condition
      - Persistent vegetative state
      - End-stage condition

# Economic Considerations Related to Decision-Making at End-of-Life

- Cost at end-of-life estimated 10-12% of all total health care spending (Raphael, 2001)
- In final year of life, medical treatment options and life-sustaining interventions expensive, and often not helpful
- People living longer with more chronic illness, disability, and dependence (ELNEC, 2008)
- Four out of top five leading causes of death- chronic illnesses
  - Heart disease
  - Cancer
  - Stroke
  - Cardiopulmonary disease (Raphael, 2001)

# Economic Considerations cont'd

- Increased freedom to make decisions about medical care and treatments
- Less paternalistic provider-patient relationship
- More choices available due to rapid technologies
- Expectations have changed
- Maintain control and take responsibility

# Summary of the Literature

- Definite barriers- race, ethnicity, communication practices
- Little known about attitudes in this population and setting
- Educational interventions do work- with the Nursing Home staff, not a lot of support known about patients
- Interactive group discussions are effective teaching strategies with the older adult
- Use of decision-making tools, such as the POLST are effective

# Advanced Directives in the Nursing Home

Methodology

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# Design

- Feasibility study
- Quasi-experimental
- Pre-test/Post-test
- Voluntary convenience sample
- Stella Maris Nursing Home patients with decisional capacity
- IRB approval obtained-dealing with human subjects
- ELNEC Module on ethics and advanced directives used
- Taught by sub-investigator, ELNEC trainer
  - Three sessions offered
  - 1.5 hours in length/each
  - Participants attended one session of choice

# Sample

- Inclusion criteria:
  - 55 years or older
  - Decisional capacity as determined by PCP
  - Read and speak English language
  - No advanced directive or LST form, OR
  - Not revised in past three years
  - Resides at the Stella Maris Nursing Home
- Decisional capacity is defined as an individual who can make medical decisions for themselves
- Fifteen identified patients eligible for study

# Sample-Setting

- Stella Maris Nursing Home
  - Founded in 1953
  - Located North of Baltimore city
  - Part of Mercy Medical Health Services
  - Catholic-based facility
  - 10 units, 448 beds

# Instruments

- Informed Consent
  - IRB approved
  - 7<sup>th</sup> grade level
  - Outlines all aspects of the study
  - Approximately 10 minutes
- Participant Intake form
  - adapted (Mercer 1975)
    - General demographic and medical information and preliminary advanced directive questions
    - 13- items
    - Approximately 5 minutes

# Instruments cont'd

- Advanced Directive Attitude Assessment Survey (Mercer 1997)
  - Assess agreement with statements regarding advanced directives
  - Pre-test/Post-test
  - 13- item
  - 4-point Likert scale, higher number response more favorable attitude
  - Tested with Cronbach alpha .80
  - Approximately 10 minutes/each

- Advanced Directive Knowledge Assessment Form (Mercer 1997)
  - Questions the participants' familiarity with the concepts of advanced directives
  - Pre-test/Post-test
  - 10- item
  - True/False statements
  - Tested with Cronbach alpha .79
  - Approximately 10 minutes/each

# Instruments cont'd

- Maryland Life-Sustaining Treatment Options (LST) form
  - Created by Maryland Office of the Attorney General
  - COMAR Regulations 02.06.03
  - Adopted by State of Maryland October 2007
  - Required for use in all Maryland Nursing homes at time of admission and each change of condition (Schwartz, 2007)
  - Purpose to establish goals of care and instructions for life-sustaining treatment options

# Instruments cont'd

- Follow-up Interview tool
  - Subjective
  - 3- items
  - Face-to-face or telephone; minimum of three attempts to reach study participant
  - Answers recorded in pen and paper style by sub-investigator
  - Approximately 15 minutes

# Educational Intervention

- Module 4: Goals of Care & Ethical Issues at the End of Life (ELNEC 2008)- Geriatric Curriculum
  - Non-licensed nursing home staff
  - Reads at 6<sup>th</sup> grade level
  - Power Point presentation
  - Adult-learning strategies: case studies, handouts, group discussion
- ELNEC established February 2000
- American Association of College of Nursing (AACN), City of Hope National Medical Center
- National education program
- Designed for nurses to improve end-of-life care



# Procedure

- Screening and Recruitment, prior to start of Program, with IRB approved media, included:
  - Flyer
  - Program Announcement
  - Staff and physician encouragement

# Procedure cont'd

- Single- day Program
  - Informed consent
  - Participant Intake form
  - Pre-test Knowledge and Attitudes Assessment Instruments
  - ELNEC Ethics Module
  - Post-test Knowledge and Attitudes Assessment Instruments
  - LST form instructions

# Procedure cont'd

- Follow-up Interview
  - Face-to-face in Nursing Home, OR
  - Telephone contact
  - Minimum 3 attempts
  - Occurred 7 days post-session

# Data Analysis

- SPSS 17.0 version (Pallant 2009)
  - Manually entered by research assistant
- Participant Intake form- descriptive statistics/frequencies
- Pre-Post test comparison- Wilcoxin Signed Rank test
  - Statistical significance at the  $p < .05$  level
- LST form- descriptive statistics and qualitative 'themed' discussion

# Advanced Directives in the Nursing Home

Results

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# Results

- Participant Intake Form

- N=6
- Health Status
  - 5 (83.4%) very good-good
  - 1 poor (16.7%)
- Education level
  - 4 (66.7%) high school
  - 2 (33.3%) college
- Sex
  - 5 (83.3%) female
  - 1 (16.7%) male

- Age

- 76- 85 years (33.3%)
- 86-95 years (66.7%)

- Religion

- 100% Catholic

- Ethnicity

- 100% Caucasian

- Insurance

- All insured
- 5 (83.4%) Medicare-type plans
- 1 (16.7%) Medical Assistance

**Table 2. Participant Intake Form- Advanced Directives**

<b>Advanced Directives</b>	<b>Frequency (n) Total = 6</b>	<b>Percent (%) Total= 100%</b>
<b>Do you know about Living Wills?</b>		
Yes	6	100.0
No	0	00.0
<b>Have you completed a Living Will?</b>		
Yes	5	83.3
No	1	16.7
<b>Do you know about Durable Power of Attorney?</b>		
Yes	3	50.0
No	3	50.0
<b>Have you completed a Durable Power of Attorney?</b>		
Yes	4	66.7
No	2	33.3
<b>Do you know about Maryland LST form (LST)?</b>		
Yes	0	00.0
No	6	100.0
<b>Have you completed a LST form?</b>		
Yes	0	00.0
No	6	100.0

# Results cont'd

- Advanced Directive Attitudes Assessment Survey
  - Individual items showed improvement trends in all statements except Item 1 and Item 9
    - Not statistically significance, however
  - Item 1: Advanced directives will not deprive me of medical care (pre 2.8 and post 2.8)- no change
  - Item 9: Advanced directives are important to me because I like knowing that my end-of-life treatment decisions will be guided by my unique values and life goals (pre 3.1 and post 3.0)- decreased score



**Table 4. Total Attitude Survey Scores\* for Each Participant, Pre- and Post- Intervention.**

	<b>Pre-attitude Score</b>	<b>Post-attitude Score</b>
<b>Participant #1</b>	<b>39.0</b>	<b>38.0</b>
<b>Participant #2</b>	<b>29.0</b>	<b>35.0</b>
<b>Participant #3</b>	<b>31.0</b>	<b>37.0</b>
<b>Participant #4</b>	<b>36.0</b>	<b>44.0</b>
<b>Participant #5</b>	<b>44.0</b>	<b>46.0</b>
<b>Participant #6</b>	<b>35.0</b>	<b>36.0</b>
<b>Total Score</b>	<b>35.5</b>	<b>37.5</b>

**\*Note: Total Possible Score Range, minimum 13- maximum 52, with the higher score indicating an overall more favorable attitude and belief in the statements.**

# Results cont'd

- Advanced Directive Knowledge Assessment Form
  - Overall, no statistical significance in the improvement of knowledge and advanced directives, post-intervention,  $z = -1.841$ ,  $p < 0.066$
  - Median score on total knowledge increased from pre-intervention (Md= 16.1) to post-intervention (Md= 18.3)

# Results cont'd

Item 1: The best time to draw up an advanced directive is when you first get sick and you think you may be admitted to the hospital; this will assure that your advanced directive is up to date. (false)

Item 1 showed statistical significance,  $z = -2.000$ ,  $p < 0.046$

**Table 6. Total Knowledge Form Scores\* for Each Participant, Pre- and Post- Intervention**

	Pre-Knowledge Score	Post-Knowledge Score
Participant #1	19.0	19.0
Participant #2	14.0	17.0
Participant #3	14.0	16.0
Participant #4	16.0	18.0
Participant #5	20.0	20.0
Participant #6	14.0	20.0
Total Scores	16.1	18.3

**\*Note: Total Possible Score Range, minimum 10- maximum 20, with the lower score indicating an overall higher accuracy or knowledge gained .**

**Table 7. Follow-up Interview Results**

	Frequency (n)	Percent (%)
Have you completed any type of advanced directive since study?		
Yes	0	00.0
No	6	100.0
<i>Total</i>	6	100.0
Have you discussed information learned since study?		
Yes	5	80.0
No	1	20.0
<i>Total</i>	6	100.0
Do you plan to use the information learned in the future?		
Yes	6	100.0
No	0	00.0
<i>Total</i>	6	100.0

# Advanced Directives in the Nursing Home

Discussion and Implications

# Participant Intake Form- Sample and Setting

- Nursing Home
  - Catholic-based
  - Caucasian females
  - Educated more than high school level
- Sample size
  - Limitations, despite feasibility study
  - Random sample not feasible
  - Dependent on decisional capacity
- Education Sessions
  - Three separate offerings, varying times
  - Schedule conflicts
  - Room accommodations
- Marketing and Support
  - Study flyer
  - Announcement
  - Lack of staff 'buy-in'

# Attitudes Toward Advanced Directives

- Results suggest participation, alone had a positive effect on the participant's attitude
- Literature not available; thus this feasibility study can help to fill in the gaps
- The ADDM Model supports these results



# Knowledge and Advanced Directives

- Statistical Significance in Item 1 is important to note; this is consistent with the literature
  - Karen Ann Quinlan
  - Nancy Cruzan
  - Non-crisis situations allow for better completion rates
- Two participants showed no gain of knowledge
  - Previously educated
  - Nothing else to learn
- Despite scores, all indicated they were interested in the content and engaged in the session

# Knowledge and Advanced Directives cont'd

- Instruments
  - Advanced Directive Knowledge Assessment form
  - Borrowed from a previous pilot study
  - Inconsistency with the content provided
  - Content

# Maryland LST form

- Responses to open-ended questions were positive, despite not completing the LST form post-Program
- Responses consistent with the literature
  - Three themes
    - 1) being unfamiliar with them
    - 2) feeling too healthy or too young to need one
    - 3) not having time to discuss with their provider/family

# Maryland LST form

- The ADDM Model
  - Time as a continuum
  - Allow for more than seven days from completion of Follow-up Interview
- Handout of LST form
  - Briefly discussed

# Recommendations

- A more diverse population of study participants
- Greater number of enrolled participants help for better generalizability
- More education regarding study details with the Nursing Home staff
- Optimize marketing materials
- Re-evaluation of Instruments used
- Inclusion of family members and/or DPOAS

# Advanced Directives in the Nursing Home

Recommendations for  
Practice

# Recommendations

- Partnerships
  - Academia, hospices, and nursing homes need to collaborate and determine best practices
- Education Programs
  - Formalized
  - Family, staff and residents
- Advanced Care Planning
  - Earlier and better defined choices
- Treatment Interventions
  - Within context of life choices- resuscitation, intubation, hospitalizations, etc.
- Research
  - Ongoing and more of it

# Advanced Directives in the Nursing Home

Implication for the  
Doctorate of Nursing  
Practice Role



# DNP role

- Essential I: Scientific Underpinnings for Practice
- Essential II: Organizational and Systems Leadership for Quality Improvement and Systems Thinking
- Essential VI: Inter-professional Collaboration for Improving Patient and Population Health Outcomes

- American Association Of Colleges Of Nursing. (2005). *AACN DNP Essentials*. Retrieved September 1, 2008, from <http://www.aacn.nche.edu/DNP/DNPEssentials.htm>
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# Questions???

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