

PATIENTS' Voices

a newsletter from

The PATIENTS Program

at the University of Maryland
School of Pharmacy

Message from the PATIENTS Program Team



Pictured: Hillary Edwards, MPH, Associate Director of Program Management and Evaluation, Nabil Natafji, PhD, MPH, CPH, Postdoctoral Fellow and Diamond Hale, MHS Project Manager

We want to thank you again for your generous support of the PATIENTS Program during the 3rd annual Giving Day at the University of Maryland School of Pharmacy on February 1st and 2nd. We are proud to share with you that within a 24-hour period, the PATIENTS Program received 83 donations totaling \$4,160. These donations came from a diverse group of people: UMB staff, faculty, community members and stakeholders, and university partners, demonstrating our commitment to building an extensive community dedicated to patient-centered engagement in research and improved health outcomes.

Mark Your Calendars: PATIENTS Day 2019 and ARHQ-Funded Conference

Plans are well underway for PATIENTS Day as well as The PATIENTS program's AHRQ-funded conference titled "[Making Learning Healthcare Systems More Patient-Centered](#)." In this issue of PATIENTS Voices we will also provide updates on projects, a Partner Spotlight, and recent community engagement events.

Be sure to take a look at our featured videos, which highlight stakeholder engagement and community partnerships, including a [video infographic](#) on behalf of the Learning Health Care Community project and the "[Mobile Integrated Health Community Paramedicine Program](#)." Both are a testament to our commitment to putting the patient first and improving patient outcomes.

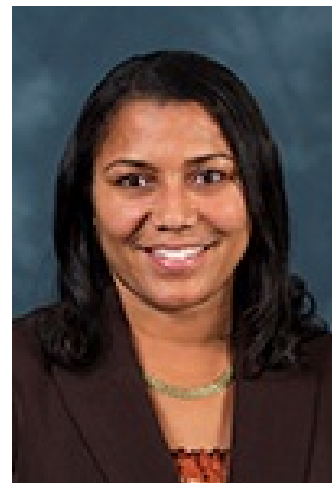
We always welcome your feedback on how to make this newsletter serve you better. Feel free to email us at patients@rx.umaryland.edu to submit your comments, suggestions, and ideas.

Meet the PATIENTS Team

Meet PATIENTS Program's Associate Director of Engagement Karen Morales

This March, Karen Morales started her new role as the Associate Director of Engagement for The PATIENTS Program. Karen will guide the Engagement team in strengthening existing partnerships through authentic collaborations and developing new connections within the West Baltimore community, including PATIENTS Day in May.

Before accepting this new role, Karen was the Office Manager for close to a decade for the Department of Pharmaceutical Health Services Research. Karen has a bachelor's degree in Health Systems Management from the University of Baltimore.



The Institute of Medicine (now National Academy of Medicine) recognizes that a learning healthcare system (LHS) model must embrace patient centeredness and community participation; however, authentic engagement of patients and communities remains rare. Barriers to care, mistrust of research, and reluctance to share personal information create challenges for the three pillars of a LHS: health-related data capture, care improvement targets, and a supportive policy environment. At the same time, the fundamental question, "how does participation in a learning healthcare system help me, my family, and my community to live longer, healthier lives?" has not been answered in a meaningful way for many patients. They discussed community-academic approaches to advancing community-based participatory research as a means for improving patient care and transforming LHS.

Dr. Franklin Lance to Serve as Interim CEO for the Parks and People Foundation

As of May 1, Pastor Lance of Mt. Lebanon Baptist Church will serve as Interim CEO for the Parks and People Foundation while the organization conducts a nationwide search to replace outgoing CEO Lisa Schroeder. Congratulations on this wonderful opportunity!

Press Play: Featured Videos on the PATIENTS YouTube Channel



Aligning research efforts with the needs of real-world decision-makers.

Feature: Aligning Research Efforts with the Needs of Real-World Decision-Makers

Incorporating the perspective and voice of a PATIENT advisor as a crucial part of Comparative Effectiveness Research (CER) was the focus of a research paper written by graduate student Yoon Duk Hong, Daisuke Goto, PhD and C. Daniel Mullins, PhD. The video above includes Carol Keegan, a trusted PATIENTS Program advisor, and Yoon Duk Hong as they describe how stakeholder engagement in CER is an effective way of aligning research efforts with the needs of real-world decision-makers. More details on the potential role of each stakeholder and examples of practical questions that researchers can ask stakeholders at each step of the CER process can be found in [this](#) article.

[Watch the full video](#) about stakeholder engagement in CER.

Mobile Integrated Health Community Paramedicine Program



Supporting individuals' health by providing the **right care** at the **right time** and in the **right place**

Mobile Integrated Health Community Paramedicine Program

Feature: Mobile Integrated Health Community Paramedicine Program

The University of Maryland Medical Center, the City of Baltimore, and Baltimore City Fire Department, and the University of Maryland, Baltimore have partnered to launch an innovative way to deliver healthcare to the community.

Click [here](#) to learn more about The Mobile Integrated Health Program.

In the Community

Recent Community Engagement Highlights



PATIENTS Program staff pictured: Genevieve Polk, Assistant Director, Dissemination and Implementation; Karen Morales, Associate Director of Engagement; Barbarajean (BJ) Robinson-Shaneman, Senior

On Thursday, March 7th, the PATIENTS team attended the 2019 Women's Leadership Forum (WLF) presented by Maryland Public Television (MPT.) Bringing together community members and stakeholders including Gail Graham, HIV/AIDS Outreach Services and Ministry at Mt. Lebanon Baptist Church, and Lori Simon-Rusinowitz, MPH, PhD, an Associate Professor at the University of Maryland School of Public Health, Department of Health Services Administration and Interim Director of the Center on Aging. The PATIENTS Program sponsored a table and the Engagement Team was onsite, providing information about The PATIENT Program to over 25 attendees. The PATIENTS Program was also a vital part of the event with Michelle Medeiros, Director of Research, presenting on a panel discussing accountability and moderating two of the afternoon sessions.

We Are a Healthiest Communities Data Challenge Finalist!



Congratulations to Dr. Wayne Psek, MD, MBA, PhD, Assistant Professor at the George Washington University, Aleeza Vitale, BS, MHA Candidate at the George Washington University, Dr. Nabil Natafqi, Postdoctoral Fellow at the University of Maryland School of Pharmacy, and C. Daniel Mullins, PhD, Executive Director of the PATIENTS Program, whose submission for the AcademyHealth/Aetna Foundation Healthiest Communities Data Challenge is one of the three finalists!

The Healthiest Communities Data Challenge provides a platform for organizations to offer ideas and/or inspiration on how to leverage available data and information to build and address health solutions and drive change in local communities. Put simply, the challenge provides the opportunity to demonstrate how to make data practical and useful so it can inform local health outcomes.

They will be recognized on the main stage at the AcademyHealth 2019 Health Datapalooza in Washington, D.C. on March 27-28, 2019. The award will be presented on Thursday 28th at 4:00 p.m.- 4:20 p.m. by the President of the Aetna Foundation, Garth N. Graham, M.D., M.P.H.. Congratulations again!

Save the Date: Making Learning Healthcare Systems More Patient-Centered

The PATIENTS Program received an R13 Conference Grant Award from AHRQ. The six

other groups in the US that received an R24 award (the federal grant that started The PATIENTS Program) will be coming to Baltimore on May 31st to present on what each of us learned over the last 5 years about how to improve health in America. The day starts with Registration @ 8:00 on May 31 and all seven R24 awardees will co-present with a patient or community partner. Please see the Save-the-Date below!

REGISTER NOW



MAKING LEARNING HEALTHCARE SYSTEMS MORE PATIENT-CENTERED

When: May 31, 2019
Time: 8 a.m. – 12:30 p.m.

Where: Westminster Hall
519 W. Fayette St., Baltimore, MD, 21201

Registration:
<https://patients.umaryland.edu/about/patient-centered-learning-healthcare-systems/>

Speakers



C. Daniel Mullins, PhD
University of Maryland
School of Pharmacy



Christine Johnson,
PhD, MPH
Henry Ford
Health System

More speakers to come from:



MEDICAL CENTER



Health



INDIANA UNIVERSITY



SUBMIT YOUR ABSTRACT

If you would like to be considered for poster presentations, please submit your abstract online. Abstracts that are co-authored by patient/community partners will receive priority consideration. If you have any questions, please contact Diamond Hale, MHS, project manager with the PATIENTS Program at diamond.hale@rx.umaryland.edu



Supported by the Agency
for Healthcare Research
and Quality

The PATIENTS Program
at the University of Maryland
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Click [here](#) to register and for more information.

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Our Vision

Patients and stakeholders are heard, inspired, and empowered to co-develop patient-centered outcomes research.