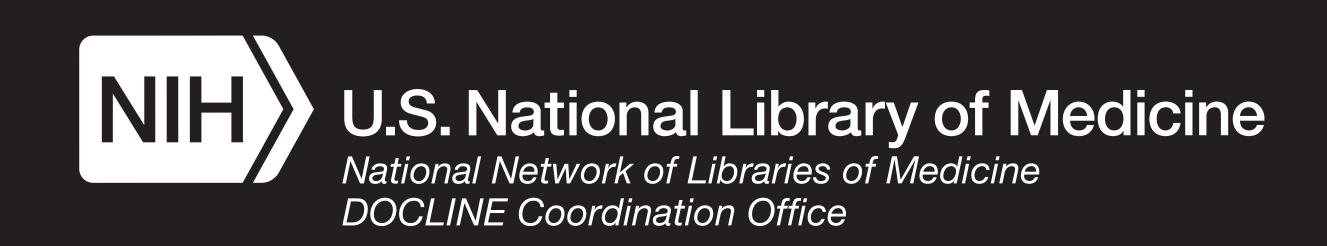
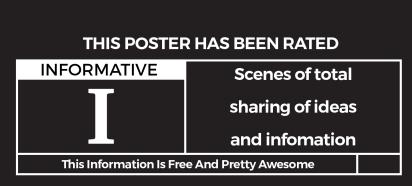
FROM THE CREATORS OF THE NATIONAL DOCLINE COORDINATION OFFICE COMES...



CREATED BY:

Ashley Cuffia, MLIS and Erin Latta





BACKGROUND

The establishment and inauguration of a national coordination office may sound like a daunting task, but one library and its intrepid staff faced their fears and endeavored to not only create a national coordination office but to ensure its longevity, as well as provide continuity of service, while centralizing what had previously been a network of several discrete and disparate regional offices.

METHODS

Armed with their trusty statistical data and metric evaluations the library took aim at its somewhat spooky goals and indicators. Led by a seasoned library professional who took up the charge of ushering in this transition, specific aims were established, with detailed approaches proposed to serve those aims. Measure, purpose, type of information, and timeframe of collection were all data points for consideration in areas as varied as outreach, training, professional development, and technical improvements. The transition took on another form when the inaugural coordinator moved out of the position and hired a new coordinator.

RESUITS

As the office finishes its first full year as a national office their statistics, feedback, and questionnaire results have indicated that by all metrics and measures the office is functioning successfully and seamlessly, and sees its efficacy and reach extending well beyond its initial magnitude.

CONCLUSION

Providing day-to-day service to its users is the top priority for this newly-formed national office. Providing access to biomedical and health information is fundamental to the mission and goals of the office and without it fully supported and operational this efficient dissemination and exchange of information cannot take place. The support and opportunities this office offers serves affiliated and unaffiliated health professionals, researchers, librarians, and the public. Their fears abated as information and communication brought their fear out into the light where it could be faced and conquered.

