

Restorative Approaches to Conflict Management for School Success

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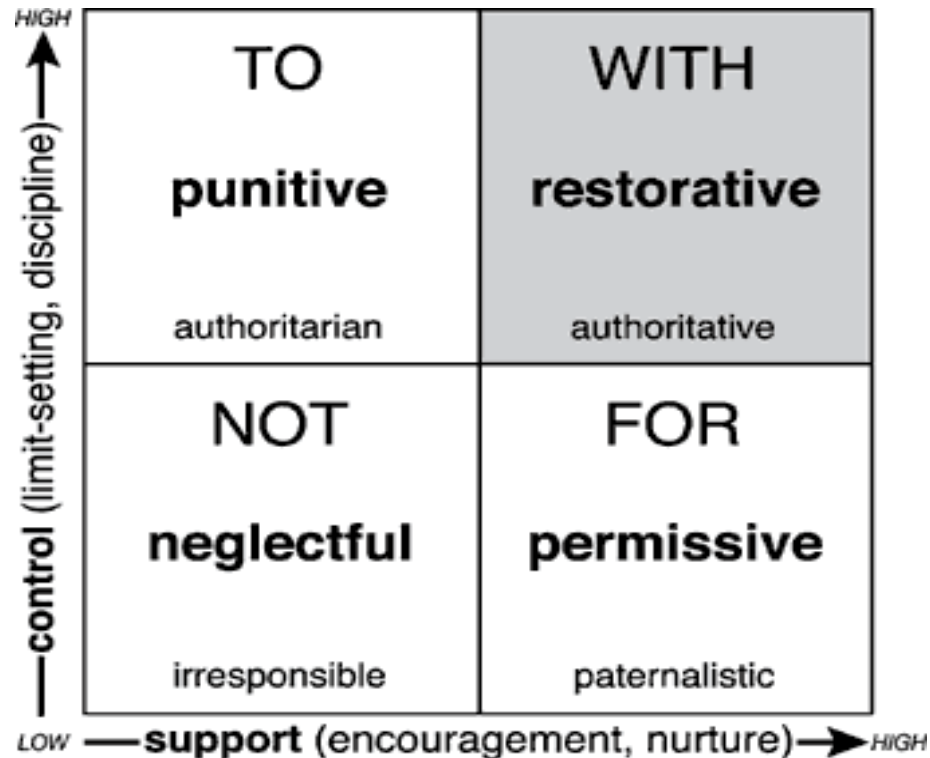
Center for Dispute Resolution

University of Maryland Carey School of Law



The Strategy: Restorative Practices

- Restorative practices
- “Second step” anti-violence curriculum
- Mediation services

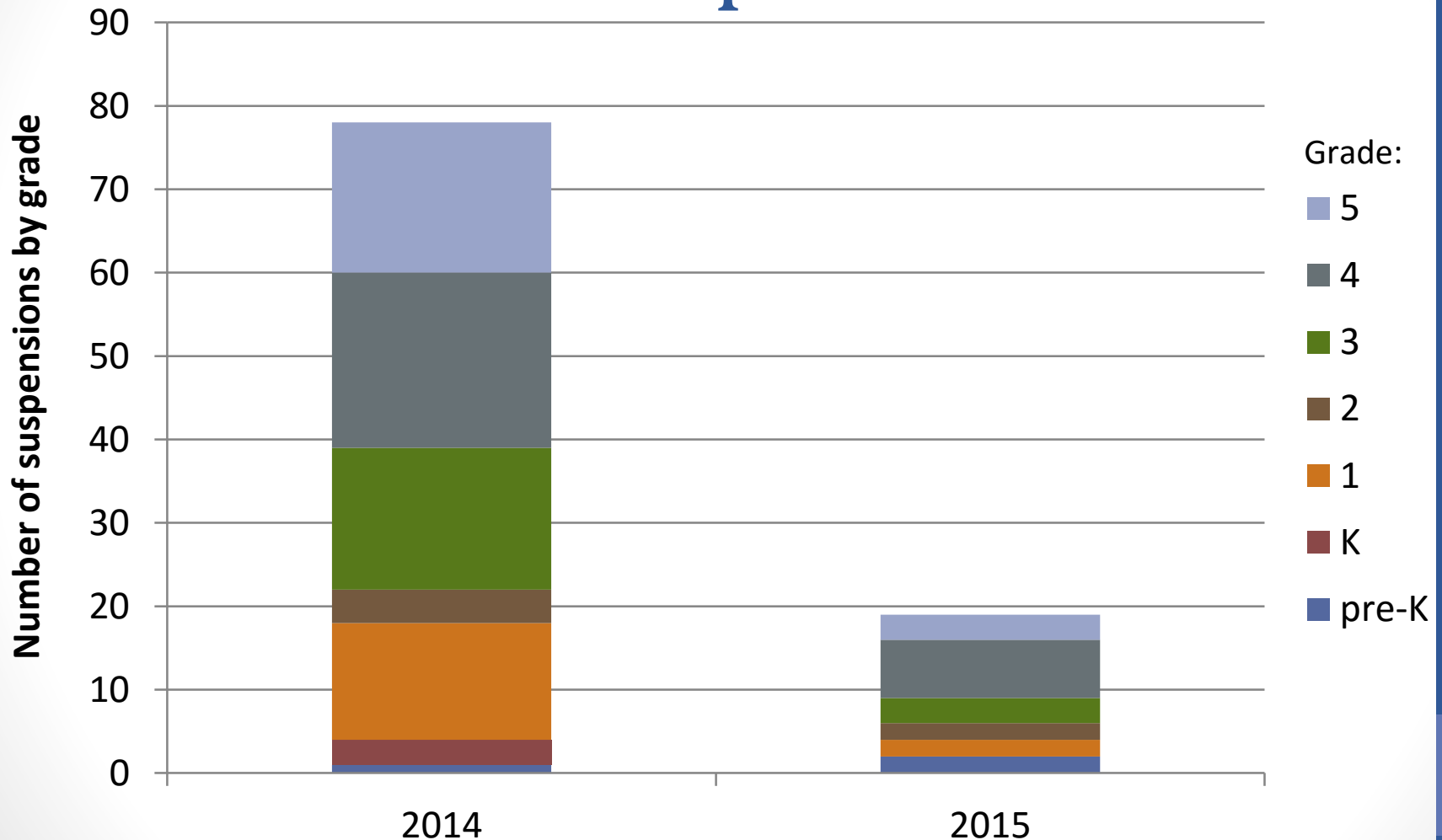


Social Discipline Window

Source: International Institute for Restorative Practices (adapting work of *William Glasser, Schools Without Failure (1969)*)

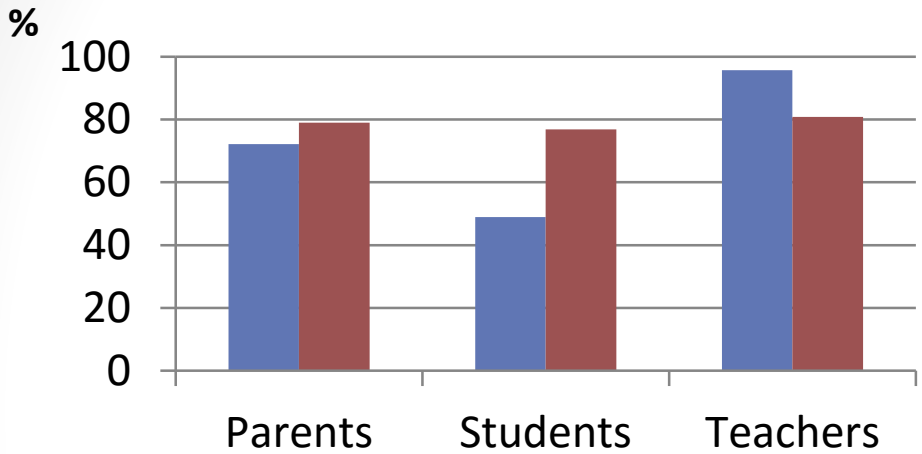
The Results:

Decrease in Suspensions

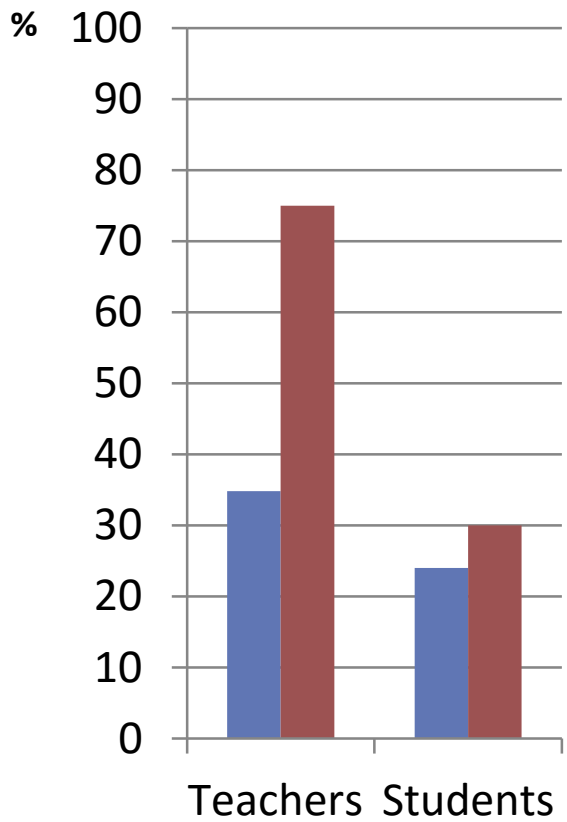


Improved Sense of Belonging, Respect, and Safety

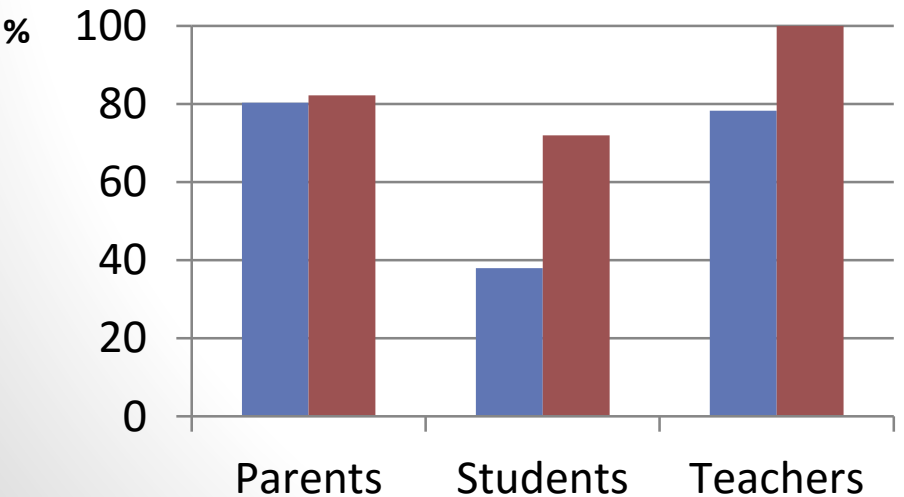
Graph 1: Students feel like they belong at this school.



Graph 2: Students Respect Each Other



Graph 3: Students Feel Safe Here



■ 2014
■ 2015

Source: Annual School Survey by Baltimore City Public Schools

Next Steps

- Consistent use of restorative practices and Second Step curriculum
- Mediations for attendance issues and student conflicts
- Building internal capacity

