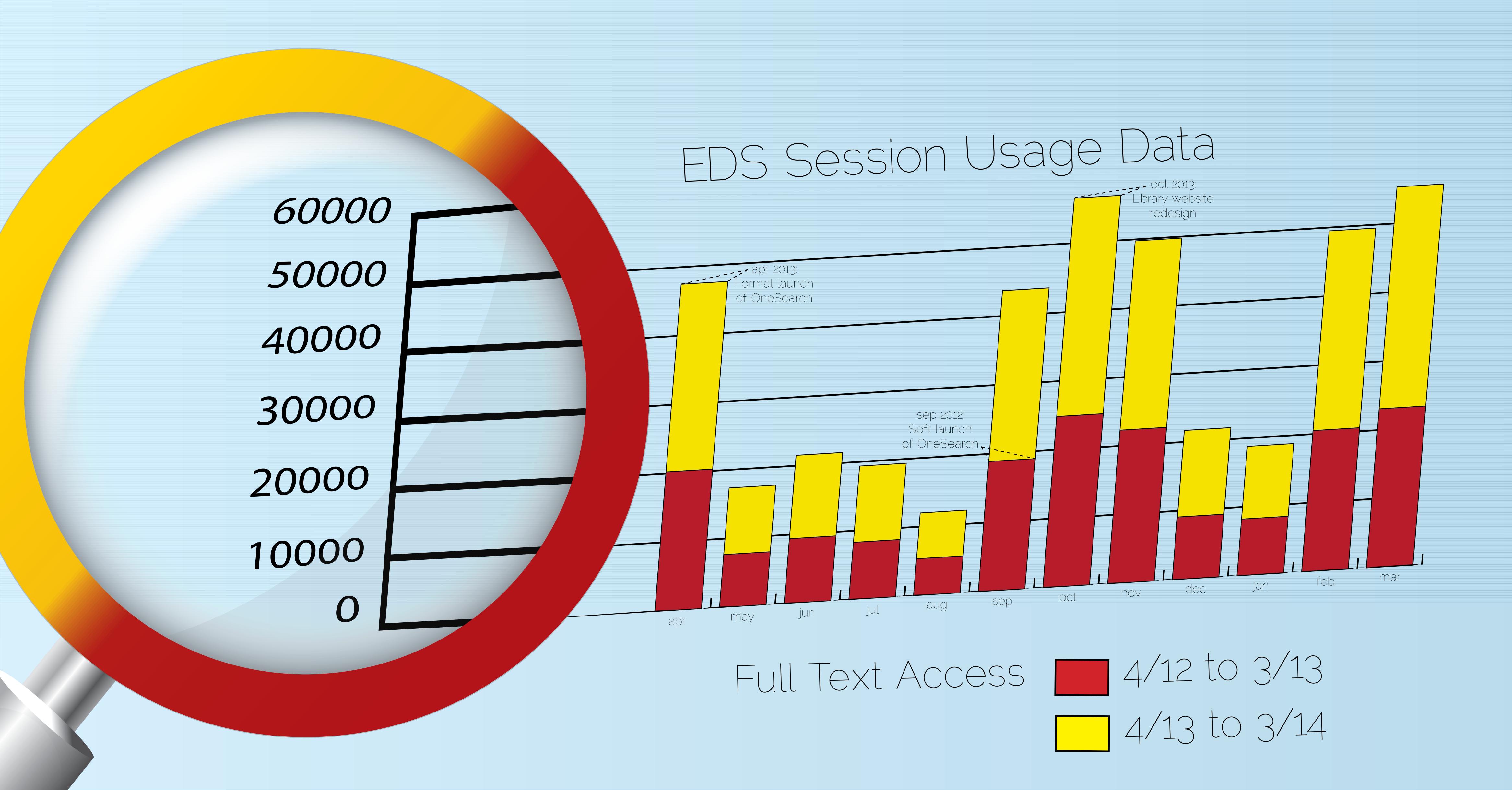# Collaboration Delivers a New Search Experience to HS/HSL Users

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The University System of Maryland Library consortium licensed EBSCO Discovery Service. We collaborated to customize our instance –OneSearch– for the researchers served by the Health Sciences and Human Services Library.

Collaboration Across the Library

- Resources Division:
  Collection Management; Metadata Management; Resource Sharing & Digital Archive
  - Communicated with EBSCO and Stakeholders
  - Coordinated Inclusion of Catalog and Digital Archive in Central Index
- Computing and Technology Services
  - Worked with EBSCO on Technical Issues
  - Developed Logo and other Marketing Tools
- Services Division: Information Services; Research, Education, & Outreach Services
  - Adjusted Content Based on User Population and Needs
  - Provided Input on Usability

Collaboration Across the Campus

- Promotion for study began January 15, 2013.
- Studies took place between January 29 – February 13, 2013.
- One hour session per volunteer.
- Eight tasks and several follow-up opinion questions.
- Volunteer's voice and computer screen were recorded using Camtasia software.
- Each volunteer received $5 gift card to Au Bon Pain upon completion.
- 16 volunteers:

  By School:
  - School of Medicine: 6
  - School of Nursing: 6
  - School of Social Work: 4

  By Status:
  - Faculty: 4
  - Research Fellow: 1
  - Students: 9
  - Staff: 2

- Changes to EDS settings, both locally and via EBSCO, were made based on results from the study.

EDS Session Usage Data

Full Text Access
- 4/12 to 3/13 (red)
- 4/13 to 3/14 (yellow)

apr 2013 Formal launch of OneSearch

oct 2013 Library website redesign

sep 2012 Soft launch of OneSearch

apr, may, jun, jul, aug, sep, oct, nov, dec, jan, feb, mar