

Improving Patient Safety with Clinical Alarm Management

Presented by:

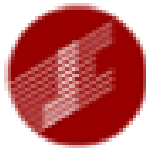
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Overview

- Medical errors caused by poor communication
- Alarm management improves patient safety
- Why it's a **win-win** solution for everyone

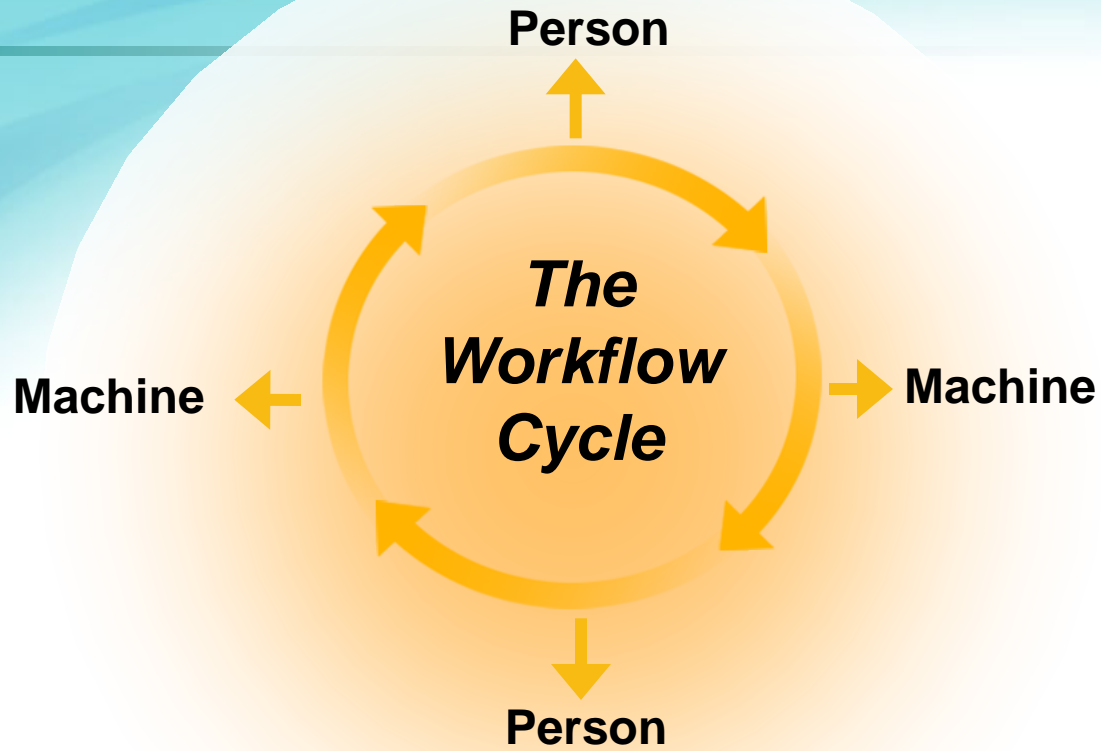
*60% of sentinel events result
from communication failures.*



Joint Commission

on Accreditation of Healthcare Organizations

Communication



Reality Check

- 98,000 patients die annually due to medical errors
- How many of those are from communication errors?
- How many of those are from missed alarms?

The Solution

Clinical Alarm Management

- Wireless notification system
- Alarms sent to mobile devices
- Notification sent to back-up staff
- Leveraging existing equipment
- Alarms “follow you and find you”



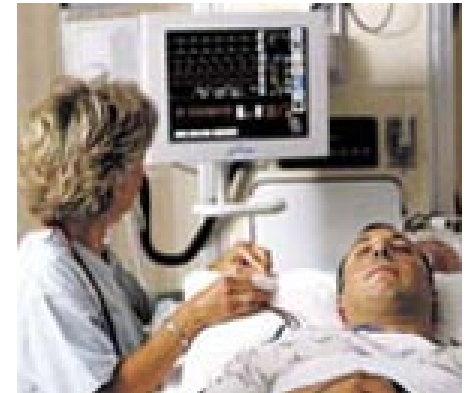
Why it is a win – win solution



National Patient Safety Goals

JCAHO (Joint Commission)

- Improve the effectiveness of communications among caregivers
- Improve the effectiveness of clinical alarm systems



Improving Patient Satisfaction

The focus of patient satisfaction surveys is to enhance service performance by exceeding customer's expectations



Support Clinician Mobility

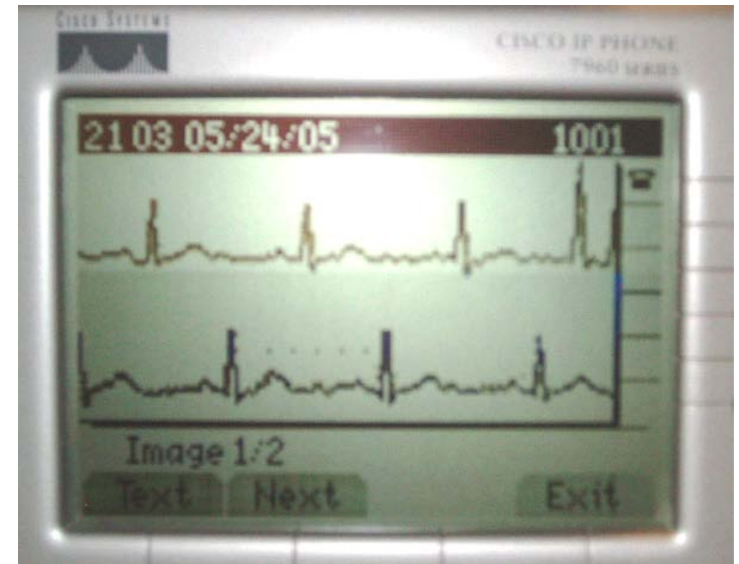
*Often times we feel like we're
"Caught Behind Wireless Lines"*

- Nurses cannot remain tethered to equipment while multi-tasking
- Keeps clinicians plugged in to patients



Evidence Based Reports

- A total understanding of all clinical alarms
- Workflow can be studied and adjusted
- Can trend the distribution of all alarms from all sources



Reduces Liability, Saves Money

Reactive emergency dollars are usually set aside for malfunctions

Proactive prevent sentinel events before they happen

Which would you rather be?

Summary

- “We are not bad people working in healthcare- we are good people working with systems that need to be made better”



Contact Us



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