

# ANNUAL REPORT

## Fiscal Year 2020



Looking back over fiscal year 2019-2020, it is tempting to reflect solely on memories of the COVID-19 pandemic. We may forget that most of the year – July 2019 to March 2020 – was pre-pandemic. The 2019–2020 annual report provides a snap-shot of an exceptional year, full of activities and achievements.

It is certainly a point of pride that on March 14, 2020 when our “new normal” began, the Library transformed seamlessly into a “Virtual Library” as our talented and dedicated staff transitioned consultations, classes, special events, resource sharing, and historical collections and archives to a fully online environment. We 3D printed PPEs for healthcare workers. We remodeled part of the library building. We continued planning and implementing new projects.



**M.J. Tooley, MLS, AHIP, FMLA**  
AVP, Academic Affairs  
Executive Director, HSHSL



In this report we do highlight some of the COVID-19 activities begun in March 2020 – and next year’s report will undoubtedly feature even more. But by that time, we hope to be well on the other side of the pandemic, continuing to learn from our experiences, adapting and transforming ourselves as we discover the “new normal” of what it means to be the Library.

## By the Numbers

HSHSL received **\$1,748,912** to support National Library of Medicine outreach efforts

**12,058** UMB Digital Archive records  
with **225,316** downloads

**3,577** people attended **194** library classes

**15,297** Articles/books requested via ILL and delivered to UMB

**5,038** Reference questions answered

**4,252** UMB Data Catalog views

**575** Posters printed

**568** Research consultations

**202** Expert literature searches

**50** Systematic review collaborations

**36** Research consent forms reviewed

# The Year in Review

Click on the Boxes Below to Learn More

2019

Covidence arrived, a web-based platform that streamlines systematic reviews.



July

Aug

Sep



In the Weise Gallery - 1807 at the Weise: Meet the Artists, cosponsored exhibit to showcase UMB artists.

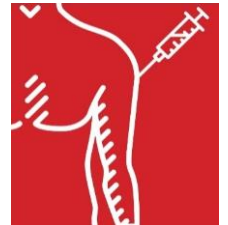


Meet the Makers Lecture Series - Samantha Scott, PhD, founder and CEO of a Maryland medical device startup.

Oct



HSHSL hosted 2<sup>nd</sup> annual flu shot clinic In partnership with the School of Pharmacy, vaccinating 256 people.



I ♥ UMB HSHSL contest celebrated National Medical Librarians Month, awarding a \$100 Visa gift card for the most creative entry.



In the Weise Gallery – An exhibit displaying student artwork from The Augusta Fells Savage Institute of Visual Art.



Nov

The HSHSL co-sponsored The Future of Research symposium in partnership with Elsevier and Johns Hopkins University.



Dec

The HSHSL collected over 100 articles of clothing on the holiday party mitten tree for the Community Engagement Center.



2020

Jan

Lactation Room opened, supporting breastfeeding on the UMB campus.



Black History Month Blog Series highlighted influential African Americans throughout UMB's history.

Feb

HSHSL responded to COVID-19, closing the building and pivoting to an all virtual service model.



Love Data Week celebrated all things data with pop-up tables, workshops, prize giveaways, and more.



Mar

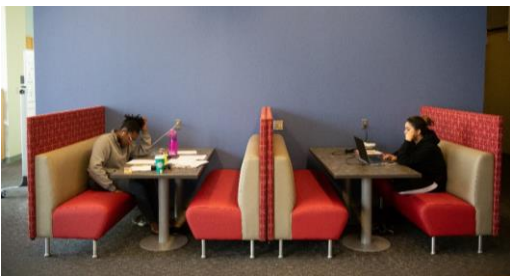
In the Weise Gallery - The First Women of the University of Maryland, Baltimore Exhibit.



The late Dr. Milford "Mickey" Foxwell received the HSHSL's highest honor, the Theodore E. Woodward Award recognizing his many contributions to the HSHSL.

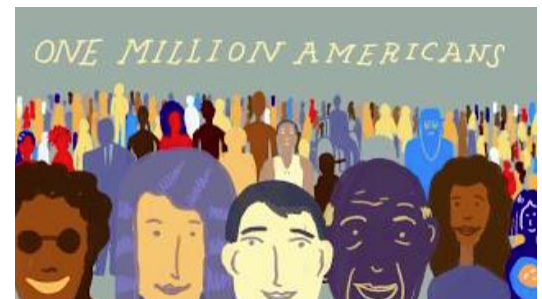
Apr

2<sup>nd</sup> floor renovations completed, adding 20 additional seats, electricity to all tables, and 2 banquetts.



May

Regional Medical Library received \$391,153 to continue outreach in support of NIH's "All of Us" Research Program.



June

UMB Digital Archive launched a new collection on Diversity, Equality, and Inclusion to capture UMB's response to racial unrest.





# HSHSL Responds to COVID-19

Two new collections were created for the UMB Digital Archive:  
[UMB Response to Novel Coronavirus \(COVID-19\)](#) and [UMB Coronavirus Publications](#)



HSHSL's Housekeeping Team worked through the pandemic, even when the Library building was closed to most.



Library staff came in before reopening the building to remove excess furniture, post signage, and set up sanitation stations.



1,354 3D printed PPE items were produced, including ear savers and face shields. Ear savers were given to the School of Nursing and UMMC to help protect frontline workers.



Our Historical Collections created "[Unmasking the Pandemic: Stories from UMB during COVID-19](#)" to capture life on and off campus throughout the pandemic.

After the HSHSL building's closure, Services and Resources staff transformed to an all virtual operation, remaining active, productive, and available to the University.



## Compliments from the University Community

### Consent Form Service

"Thank you so very much for your time invested into improving this document. I am truly thankful for your help."

- School of Dentistry Faculty

### Article/Book Request Service (ILL)

"I wanted to express my gratitude to all of the dedicated and hard-working individuals during these most challenging times. Everyone has been so helpful."

- School of Dentistry Faculty

### Health Literacy Workshop

"I always learn something more, walk away with a renewed commitment to health literacy, and become a slightly improved nurse."

- UMMC Employee

"You guys are absolutely top notch. Well done!"

- School of Medicine Faculty

### Poster Printing Service

"The turnaround time has been a lifesaver."  
"Probably the best service anywhere on campus."

- HSHSL Customers

### Regional Medical Library

"I value the work of the NNLM (RML). Without the resources training, and funding they provide, we would not be able to create robust community engagement on health literacy."

"I appreciated their funding very much as it plays a critical role in our ability to do outreach in rural areas."

- Network Members