Vision: The Health Sciences and Human Services Library (HS/HSL) is a dynamic institution, the nerve center of the campus, providing multiple methods of access to digital and print information, and fostering the life-long learning skills essential for health and human services professionals to succeed in the information intense environment of the 21st century.

Mission: The Health Sciences and Human Services Library is dedicated to furthering the University of Maryland, Baltimore mission by providing and supporting information resources, services, and infrastructure which facilitate the creation, use, and management of information and knowledge.

Goal 1  Provide high quality products and services to meet the needs of a wide variety of clientele.
Main goals:

Subgoals:
- Provide library outreach services on campus.
- Improve and evaluate current services in an effort to increase productivity and customer satisfaction.
- Investigate new and innovative services.
- Address needs of special populations.
- Build partnerships with constituents on campus.

Goal 2  Pursue outreach activities beyond the campus.
Main goals:

Subgoals:
- Serve as RML.
- Foster relationships and build partnerships with other libraries and organizations.
- Provide equitable access and information services to remote users.

Goal 3  Create awareness of HS/HSL, its resources and services through marketing and fund raising initiatives.
Main goals:

Subgoals:
- Develop strategies for print and electronic materials.
- Raise funds in support of collection (print and electronic) development, technology renewal, and endowment.

Goal 4  Provide a collection of information resources in multiple formats.
Main goals:

Subgoals:
- Maintain, select, acquire and preserve appropriate print and digital collections to meet needs of our primary clientele.
- Develop and maintain efficient collection management policies and procedures.
- Build digital library collections.
- Organize and provide intellectual access points to collections.

Goal 5  Provide high quality information technology infrastructures
Main goals:

Subgoals:
- Assess and implement state-of-the-art information technology to support internal library operations.
- Assess and implement state-of-the-art information technology to support public services.

**Goal 6**
**Manage HS/HSL building for all occupants.**

**Subgoals:**
- Develop and maintain current policies for use of facility by staff and public.
- Maintain facility utilizing appropriate housekeeping and maintenance services.
- Operate mailroom for US mail and deliveries.
- Communicate building policies, information, and issues among all building occupants.
- Secure the building.

**Goal 7**
**Contribute to the knowledge base in health information science.**

**Subgoals:**
- Conduct research.
- Publish and/or present research results.
- Share expertise through formal and informal venues.
- Participate in professional organizations.

**Goal 8**
**Maintain a management approach, which is responsive to change.**

**Subgoals:**
- Support and provide opportunities for staff development and training
- Support staff needs to facilitate their work.
- Hire appropriate staff.
- Develop team philosophy